

	Supplier Quality Management: List of Tender Returnables Documents	Unique Identifier	240-12248652
		Revision	7
		Effective Date	2022/01/26
		Specification	240-105658000
Category 4 : Quality Requirements		Deliverables to be evaluated indicator = 1	
SECTION A : Quality Management System Requirements ISO 9001 Objective evidence of documented QMS that is not certified but complies with ISO 9001			
		Apply =1	
A.1 Quality Method statement based on scope.(Method Statement Template-Ref 240-126469599)		1	
Section A Score Option 2		1	
SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)			
		Apply =1	
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)		1	
B.2 Documented information for Control of Externally Provided Processes, Products and Services (rented or hired services) - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)		1	
Section B Score		2	
SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000) Customer specific requirements & other standards and required can be listed and evaluated here			
		Apply (Yes=1)	
E.1 Form A is completed and signed.		1	
E.2 Verifiable proof of documented information for the customer satisfaction survey conducted on the similar project (i.e. not a template but a record)		1	
E.3 Verifiable proof of successful execution/ history similar sizes project in an industrial environment not > 2 years including lessons learnt		1	
E.4 Product/ Service Risk Register(List all Risks associated with delivering the scope of work, what actions will be taken to minimise and mitigate the identified risks) Not a safety baseline risk assessment but a Quality Risk Register		1	
E.5 Documented information for control of nonconforming outputs (Product/service) and including handling of customer complaints Clause 8.7 of ISO 9001:2015		1	
Section E Score		5	
NAME OF ESKOM REPRESENTATIVE		Risk and Assurance Representative	
DATE ISSUED		25/01/2026	
PROJECT: TENDER TITLE		Supply and delivery of Canteen Detergent for a period of 5 years.	
SIGNATURE		Risk and Assurance Representative	